

Claims Solutions. Reimagined.

VERSATILE SOLUTIONS

Solutions scalable for your needs, with proven results.

NATIONAL NETWORK

Access our network of high-quality talent.

Nothing to risk. A lot to gain.

25+ YEARS OF EXPERIENCE
Leading the claims industry since 1997.

O5 COMMITMENT TO QUALITY
A consistent end-product, every time.

HOW WE DO IT

What Makes Us Different?





What began as a regional staffing business in 1997 has now grown into a national operation serving the insurance claims industry. When a trusted partner asked us to expand our services, we rose to the challenge and created a suite of claims solutions that are convenient, scalable, and reliable.

Now, 2 decades later, we're the leading claims service provider in the industry.

WHAT WE DO

Claims Services









CONTENTS



RECRUITING & STAFFING









DCA & TPA

WHERE WE ARE

The Perfect Place to Handle Claims

Our hubs are strategically located and are equipped with training areas, conference rooms, and workspaces that can be reduced or expanded to better meet your needs. Whether it's one or 120 adjusters, our offices are guaranteed to be the perfect fit.



AUTO & PROPERTY

Streamline Your Operation



In the Field

From full inspection to just scope and photos, you decide what works best for your operation.



At a Desk

Our experts adapt to your preferred technology to provide the claims documentation you need. Whether it's in your office, remote, or in one of our claims hubs, you decide.



Catastrophe Support

Our centralized hub locations and national network of adjusters allow for rapid catastrophe field response with documented licensing for any locations impacted by a disaster.



Accuracy Review

Outsource your auditing and quality assurance services with our team of experts. Never worry about accuracy again.

CONTENTS SOLUTIONS

Solutions That Rebuild Lives



Contents Creation

Certified representatives conduct field, phone, or video inspections to provide you with detailed category creation.



Contents Valuation

Verifiable pricing for commercial, personal, and specialty items.



Contents Replacement

With access to hundreds of vendor partnerships, we're able to replace just about anything.



Catastrophe Support

Our centralized hub locations and national network of adjusters allow for rapid catastrophe field response with documented licensing for any locations impacted by a disaster.



Accuracy Review

Outsource your auditing and quality assurance services with our team of experts. Never worry about accuracy again.

WARRANTY SOLUTIONS

Warranty Claims Done Right



Manage

From claims intake to final resolution, we'll manage the timely and consistent delivery of the promises set by the warranty.



Inspect

Inspections are performed within an agreed timeline and reviewed by an expert to ensure compliance.



Resolve

A streamlined resolution improves policyholder satisfaction while ensuring a reduction in warranty costs.

DCA & TPA

A Claims Administrator You Can Count On



Focus

We specialize in comprehensive property and casualty, motor truck and cargo, and commercial auto claims.



Scalable

From daily to CAT claims, our team works closely with syndicates, brokers, and coverholders to learn what works best for you.



Efficient

We've combined our unparalleled services with innovative technology to help streamline your processes. By giving you real-time access to each claim, you'll have the insight you need to ensure your goals are met.



Accurate

With decades of experience handling bordereaux production and file management, we're well equipped to manage your claims with efficiency, accuracy, and technical expertise.

RECRUITING & STAFFING

Our National Network of Claims Professionals



Our network of expert adjusters spans from coast-to-coast. Regardless of location, we have an adjuster who can be there to help.

11x

We are a proud 11-time recipient of ClearlyRated's Best of Staffing awards for both client and talent satisfaction.

TEMPORARY POSITIONS

For when you need assistance with an influx of claims or to backfill a position.

DIRECT-HIRE

Adding someone to your team? We'll make sure they're in it for the long haul.

INDEPENDENT ADJUSTERS

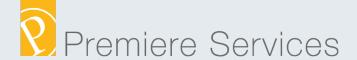
An easy option for when the unexpected happens.

Strategic Partnerships



The only end-to-end digital solution.

Our partnership with Westhill will transform the way you give adjusters and policyholders access to vetted contractors. Policyholders can navigate, manage and monitor their repair through an easy-to-use app.



The easy choice for catalytic converter replacements.

Through our partnership with Premiere, you'll be able to take advantage of their signature catalytic converter program, with service in all 50 states.

Learn our difference and how we can help your organization now and in the future.

